Allwell

2020 Individual Enrollment Form

Please contact Allwell if you need information in another language or format (Braille).

To enroll in Allwell, please provide the following information:

Allwell Dual Medicare (HMO D-SNP)[1]

(includes prescription drug coverage)

☐ H2134 – 001:
Bernalillo, Cibola, Dona Ana, Luna, McKinley, San Juan, Sandoval, Santa Fe, Torrance, and Valencia counties, NM

$0* per month

[1]You must meet specific enrollment criteria to enroll in this plan.
*Actual premium based on Low Income Subsidy status.

To enroll in Allwell, please provide the following information:

Last name

First name

Middle initial

☐ Mr.
☐ Mrs.
☐ Ms.

Birth date

M M D D Y Y Y Y

Sex ☐ M ☐ F

Home phone number – –

Alternate phone number – –

Permanent residence street address
(PO Box is not allowed)

City

County

State

ZIP code

Mailing address (only if different from your permanent residence address)
Street address

City

State

ZIP code

Email address (optional)

Emergency contact

Phone number

Relationship to you

Please provide your Medicare insurance information

Please take out your red, white and blue Medicare card to complete this section.

- Fill out this information as it appears on your Medicare card.

–OR–

- Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

Name (as it appears on your Medicare card)

Medicare number

Is entitled to: Effective date

HOSPITAL (Part A)

M M D D Y Y Y Y

MEDICAL (Part B)

M M D D Y Y Y Y

You must have Medicare Part A and Part B to join a Medicare Advantage plan.

Paying your plan premium

For Medicare Advantage Prescription Drug plans with no premiums: If we determine that you owe a late enrollment penalty (or if you currently have a late enrollment penalty), we need to know how you would prefer to pay it. You can pay by mail, Electronic Funds Transfer (EFT), or credit card each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month. If you are assessed a Part D-Income related Monthly Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or the RRB. DO NOT pay Allwell the Part D-IRMAA.

For all plans with premiums: You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail, Electronic Funds Transfer (EFT), or credit card each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month. If you are assessed a Part D-Income Related Monthly Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or RRB. DO NOT pay Allwell the Part D-IRMAA.

People with limited incomes may qualify for *Extra Help* to pay for their prescription drug costs. If eligible, Medicare could pay for 75% or more of your drug costs, including monthly prescription drug premiums, annual deductibles, and co-insurance. Additionally, those who qualify will not be subject to the coverage gap or a late enrollment penalty. Many people are eligible for these savings and don't even know it. For more information about this *Extra Help*, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for *Extra Help* online at www.socialsecurity.gov/prescriptionhelp.

If you qualify for *Extra Help* with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover.

If you don't select a payment option, you will get a bill each month.

Please select a premium payment option:

☐ Get a bill

☐ Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check. I get monthly benefits from: ☐ Social Security ☐ RRB

(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)

Please read and answer these important questions:

1. Do you have End-Stage Renal Disease (ESRD)? ☐ Yes ☐ No
   If you have had a successful kidney transplant and/or you don't need regular dialysis any more, **please attach a note or records** from your doctor showing you had a successful kidney transplant or you don't need dialysis, otherwise we may need to contact you to obtain additional information.

2. Some individuals may have other drug coverage, including other private insurance, TRICARE, Federal employee health benefits coverage, VA benefits, or State pharmaceutical assistance programs.

   Will you have other prescription drug coverage in addition to Allwell?

   ☐ Yes ☐ No

   If "Yes," please list your other coverage and your identification (ID) number(s) for this coverage:

Name of other coverage	ID # for this coverage	Group # for this coverage

3. Are you a resident in a long-term care facility, such as a nursing home? ☐ Yes ☐ No

   If "Yes," please provide the following information:

   Name of institution

   Phone number of institution ___ – ___ – ___

   Address of institution (number and street)

4. Are you enrolled in your State Medicaid program? ☐ Yes ☐ No

   If "Yes," please provide your Medicaid number:

5. Do you or your spouse work? ☐ Yes ☐ No

Please choose the name of a Primary Care Physician (PCP), clinic or health center:

Please check one of the boxes below if you would prefer us to send you information in a language other than English or in an accessible format:

☐ Audio ☐ Large print ☐ Spanish

Please contact Allwell at 1-844-810-7965 if you need information in an accessible format or language other than what is listed above. Our office hours are from October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays. TTY users should call 711.

Would you like to receive Allwell materials via email? ☐ Yes ☐ No

If yes, we will send an email to the address you provide, with a link to receive your benefit materials online.

Please read this important information

If you currently have health coverage from an employer or union, joining Allwell could affect your employer or union health benefits. You could lose your employer or union health coverage if you join Allwell. Read the communications your employer or union sends you. If you have questions, visit their website or contact the office listed in their communications. If there isn't any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

Please read and sign below

By completing this enrollment application, I agree to the following:

Allwell is a Medicare Advantage plan and has a contract with the Federal government. I will need to keep my Medicare Parts A and B. I can be in only one Medicare Advantage plan at a time, and I understand that my enrollment in this plan will automatically end my enrollment in another Medicare health plan or prescription drug plan. It is my responsibility to inform you of any prescription drug coverage that I have or may get in the future. Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes only at certain times of the year when an enrollment period is available (Example: October 15–December 7 of every year), or under certain special circumstances.

Allwell serves a specific service area. If I move out of the area that Allwell serves, I need to notify the plan so I can disenroll and find a new plan in my new area. Once I am a member of Allwell, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from Allwell when I get it to know which rules I must follow to get coverage with this Medicare Advantage plan. I understand that people with Medicare aren't usually covered under Medicare while out of the country except for limited coverage near the U.S. border.

I understand that beginning on the date Allwell coverage begins, I must get all of my health care from Allwell, except for emergency or urgently needed services or out-of-area dialysis services. Services authorized by Allwell and other services contained in my Allwell *Evidence of Coverage* document (also known as a member contract or subscriber agreement) will be covered. Without authorization, **NEITHER MEDICARE NOR ALLWELL WILL PAY FOR THE SERVICES.**

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with Allwell, he/she may be paid based on my enrollment in Allwell.

Release of information: By joining this Medicare health plan, I acknowledge that Allwell will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations. I also acknowledge that Allwell will release my information including my prescription drug event data to Medicare, who may release it for research and other purposes which follow all applicable Federal statutes and regulations. The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that 1) this person is authorized under State law to complete this enrollment and 2) documentation of this authority is available upon request from Medicare.

Today's date

M	M	D	D	Y	Y	Y	Y

Signature

If you are the authorized representative, you must sign above and provide the following information:

Name

Address

Phone number

– –

Relationship to enrollee

OFFICE USE ONLY:

Name of staff member/agent/broker (if assisted in enrollment):

Plan ID #: **Effective date of coverage:** M M D D Y Y Y Y

☐ ICEP/IEP ☐ AEP SEP (type): ☐ Not eligible

Allwell sales representative/Authorized agent
(individual sales representative/agent who completed the application)

Agent type (select one): ☐ Authorized agent ☐ Allwell employee

Complete section below:

Sales rep/Agent name

Sales rep/Agent NPN #

Agency/FMO affiliation: (if applicable)

Agent ID#:

This information must match your approved Allwell licensing records.

Agent phone #: – –

Email

Agency/FMO phone # (if applicable) – –

Sales representative/authorized agent application receipt date: M M D D Y Y Y Y
(Applications must be received at Allwell within 1 calendar day of this date.)

Application receipt location: ☐ Appointment ☐ Sales event ☐ Walk-in

☐ Other (specify):

Provider information for HMO plans:

PCP name: PCP NPI:

PPG name: PPG ID:

Is PCP/PPG selected accepted for the plan chosen? ☐ Yes ☐ No

Current patient? ☐ Yes ☐ No

Broker Application Submissions: Sales representative/Agent must fax the Scope of Appointment and Enrollment Forms to 1-844-222-3180.

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes, you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

- ☐ I am new to Medicare.
- ☐ I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
- ☐ I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date). M M D D Y Y Y Y
- ☐ I recently was released from incarceration. I was released on (insert date). M M D D Y Y Y Y
- ☐ I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date). M M D D Y Y Y Y
- ☐ I recently obtained lawful presence status in the United States. I got this status on (insert date). M M D D Y Y Y Y
- ☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date). M M D D Y Y Y Y
- ☐ I recently had a change in my *Extra Help* paying for Medicare prescription drug coverage (newly got *Extra Help*, had a change in the level of *Extra Help*, or lost *Extra Help*) on (insert date). M M D D Y Y Y Y
- ☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get *Extra Help* paying for my Medicare prescription drug coverage, but I haven't had a change.
- ☐ I am moving into, live in or recently moved out of a Long-Term Care Facility (for example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date). M M D D Y Y Y Y
- ☐ I recently left a PACE program on (insert date). M M D D Y Y Y Y
- ☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date). M M D D Y Y Y Y
- ☐ I am leaving employer or union coverage on (insert date). M M D D Y Y Y Y
- ☐ I belong to a pharmacy assistance program provided by my state.
- ☐ My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.

☐ I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date).

M	M	D	D	Y	Y	Y	Y

☐ I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date).

M	M	D	D	Y	Y	Y	Y

☐ I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.

If none of these statements applies to you or you're not sure, please contact Allwell at 1-844-810-7965 (TTY users should call 711) to see if you are eligible to enroll. We are open from October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

You must continue to pay your Medicare Part B premium. However, for full-dual beneficiaries, the State will cover your Part B premium as long as you retain your Medicaid eligibility.

Allwell is contracted with Medicare for HMO SNP plans, and with the state Medicaid program. Enrollment in Allwell depends on contract renewal.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-810-7965 (TTY: 711).

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